

How a family learns about mental health

When does a person need help?

- Serious behavior problems with a child
- Severe feelings of sadness, hopelessness, and crying spells
- Thoughts of hurting yourself or others
- Anxiety or panic attacks
- Strange thoughts
- Mood swings

Mental health services are available to all people with Medi-Cal or without health insurance. No one is turned away based on inability to pay.

Mental health services are confidential and are based on the belief that people can and do recover from mental illness. Even though asking for help with mental health problems may be a challenge, reaching out for help is just a phone call away.

For more information or for help with mental health problems, call (800) 479-3339 [TDD/TTY (619) 641-6992]. This toll-free number is available 24 hours a day, 7 days a week, and provides counselors who can answer your questions and provide referrals for mental health care.



















Come on, Marisol. We'll go to the park. That's strange. Maria Ester likes to take Marisol with her on Saturdays. I need to talk to someone...



Doña Prudencia calls her spiritual advisor...

Do you remember my sister, Father?





Yes, Prudencia. She was in a lot of pain.

We didn't help her as much as we should have because of our shame, Father.



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That was a different time. Now we know there's no shame in asking for help.

That's why I want to help Maria Ester, but my son is resisting...





You know how to talk to Luis, Prudencia. Just tell him what is in your heart.

Meanwhile, at the laundromat...

Hello, Maria Ester! I was hoping you'd be here today.



What's the matter? You don't look so good.



I don't have that much. Let me help you. Then we'll sit and talk.

Here's some tea to calm your nerves. So tell me, what's going on?







If you change your mind, here's a number to call. I'll go with you to your first appointment if you like.



(800) 479-3339 TDD/TYY (619) 641-6992

What a busybody!



Please don't be offended. I'm your friend. Do you still want to go to the market tomorrow?



The next day, the two friends go shopping...



What did I come here for?

You said you needed tomatillos, right?



I don't remember what I'm making for dinner. I don't remember anything!



I can't even remember a simple grocery list. I'm completely useless! My God, what's the matter with me?





Poor thing. If she only knew that there are kind, understanding and professional people waiting to help her through this.

Maria Ester returns home.

Hello, Maria Ester.
Do you need help
with the groceries?



Oh no, Prudencia. Something happened at the store. I didn't get anything...

What happened, dear?



One minute I was fine. Then, it was like the world closed in on me.



Oh, hija. I am so sorry. Go rest, and I'll bring you a cup of tea.

Mami, are you sick again?

I can't even get the groceries. I am good for nothing.



This can't go on...



Luis comes home from work...

Papi, Mami is sick again.



Not again...

Luis, can you go to the store and get some tortillas? I'll make bean soup for dinner.



She couldn't finish her shopping, poor thing. I'm worried about her, Luis.

She's fine, mama.

Dad, maybe Abue is right. Maybe you should take her to the doctor.



There is nothing wrong with your mother, Diego. Now go do your homework and take your sister with you.

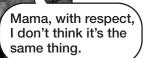


Luis, do you remember your Aunt Laura?



Oh no, Mama. Don't tell me you think Maria Ester is crazy!

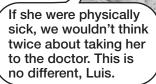
Hijo, my sister wasn't crazy.
But she suffered so much because we didn't know how to help her.



Maybe not. But there are doctors who specialize in helping people like Maria Ester.



What will people think, Mama?





Just talk to her, Luis. Tell her what's in your heart.

Maybe you're right..

Luis goes to Maria Ester...



Are you okay? Mama said you don't feel well.

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I don't know what's happening to me anymore...I can't concentrate. I'm sad all the time. My body aches for no reason.

Do you think I'm crazy, Luis?



No, you're not crazy.
Do you think you might be pregnant?

How can you ask me that? Don't you see what I'm going through?



You're right. I'm sorry... Luz said I should call the county help line. She said it's my right to get help. She gave me a number to call.

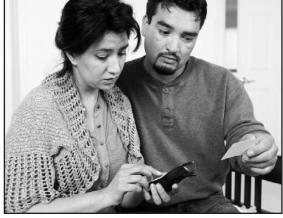


Maybe you should call, Maria Ester. Whatever happens, we'll get through this together.



Finally!





Three months later....



So how is it going? Are your sessions helping?

Yes! And I think the medication is working. I haven't felt like crying in weeks.





Six months later....



What a beautiful cake you made!



Thank you, Luz.
A few months ago I
wouldn't have been
able to organize this
party. I'm feeling more
like myself again.



It's common to react as I did. But, I learned it's important to let people know you care, and to really listen to them.





It took time for me to admit that I needed help, but I'm so proud of myself for making the call. If you need someone to talk to, or you're worried about someone you know, please call (800) 479-3339 [TDD/TTY (619) 641-6992].



Do it for yourself. Do it for your family!